

#3.3

MEMORANDUM

TO: Board of Commissioners
FROM: Sarah Reeves
DATE: January 19, 2022
RE: Executive Director Update

December 9th - PRESENT

- **RECOGNITION:** Marianne Riordan has been taking Board meeting minutes for several cities/towns throughout Chittenden County and for CSWD for decades. Marianne’s first set of recording minutes with CSWD was May 5, 1993, when Bill Leach was the Chair of the Board, Tom Moreau was the Burlington Board Representative, and Paul Stabler the representative from Huntington. CSWD would like to recognize Marianne for her 29 years of excellence in taking clear and accurate written minutes and dutifully capturing the highlights of those meetings. We thank her for her dedication and commitment to CSWD, for her excellent attendance record in service to the District, and wish her the best of luck in her retirement.
- **RECOGNITION – South Burlington DOC team:** On January 3rd, a customer came to the South Burlington Drop-Off Center to recycle his old cellphone. When he got home, he discovered that none of his photos had transferred over to his new phone. He had over six years of photos on the old phone and was distraught at the thought of losing them. The customer came back to the SBDOC, and Ali and Judson searched through the box of recycled electronics and located Mr. Rader’s phone. Mr. Rader was ecstatic and relieved. He emailed us to let me know about the above and beyond customer service experience he had and expressed his thanks. This is just one example of the customer care our DOC team members provide and exemplifies the level of commitment we have to our community. Thank you very much, Ali Nasab and Judson Browning – Well Done!
- **WVMT INTERVIEW:** On December 17th, I sat in-studio with WMVT’s The Morning Drive hosts Marcus and Kurt to talk trash. The boards lit up with callers almost immediately. Topics we talked about included business recycling, questions about the need for additional landfill space, the (over) abundance of cardboard due to online shopping, where recycling goes once sorted, how recycling is sorted in VT, and extracting energy from trash. It was a great experience and I’m looking forward to the next opportunity to continue the conversations.
- **RDOC:** The DOC has been nearly fully decommissioned, with the booth removal remaining. The transportation company we hired is still waiting for VTRANS to issue the required large-load permit to transport the booth back to Williston. Weekly operations have transitioned to Casella Waste Systems. Many thanks to Tim Shea for doing an excellent job coordinating with CWS and the Town to ensure a

smooth transition. Thanks too to our Richmond DOC operators for their years of commitment to CSWD and to providing excellent customer service to all our RDOC patrons.

- **AD HOC COMMITTEE – COMPENSATION:** The next meeting of the Total Compensation Ad Hoc Committee will be February 10th. The packets for all meetings are posted on the CSWD website.

BOARD ITEMS ON DECK, 1-2 MONTHS OUT

- Total Compensation Ad Hoc Committee report
- JDA Ad Hoc Committee report and termination
- New Build MRF Revenue Sufficiency report
- Ordinance Updates