RFP: POS Q&A

What are the processing functions?
Sales, payment type with breakdown, transactions, etc – whatever data is collected, we want to ability to integrate without any manual entry or third-party applications

Do you have a link to MatTrax's site where we might be able to find out more about how this integration works and what types of information you need to send over?
MatTrax is almost a proprietary software. Other municipalities use it. But the primary need is a POS that supports text file exports. We export daily transactions and their charges, it is important that we can customize this text file, so we can automate the transfer on a nightly basis.

Can you clarify what Financial accountability functions for individual users means? Is this time management/clock or something more?
We want to maintain proper internal controls. This means the administrative office needs the power to adjust permissions for each individual user. We wouldn't want a staff member to change prices or alter the items, that will all need to live with our internal administrators.

Can you provide me with a quick example of the workflow for ticketing system of Inbound and Outbound product?
Let's take our Composting site (GMC) as an example of Inbound. A commercial hauler reaches GMC and drives over the scale creating a "ticket", she unloads her food scraps into the appropriate location and returns to the scale to weigh in – we charge the hauler based on the difference between the weights.
Our Materials Recovery Facility (MRF) is a good example of Outbound. We sort the various recyclable materials and a commercial hauler will pick up the goods to deliver to the appropriate recycling facility. The "ticket" would provide details on weight, products and destination.

Do you have any information on the scale manufacturer and models we need to work with?
We are in the process of upgrading our scale. Some POS systems we have reviewed include a scale as part of their equipment package. Assume if you are not able to provide that equipment, we will use a steel deck or concrete deck truck scale.

Can you provide me with some compliance reports we will need to provide?
Our environmental depot currently uses a system called Paradox. We need to track the various hazardous waste material for proper disposal.

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similar to above, we need to control material received and proper (outbound) disposal so that nothing hazardous finds itself into the Landfill.